

Patients for Patient Safety Initiative

A patient focused program started by



Patients for Patient Safety Foundation

www.patientsforpatientsafety.in

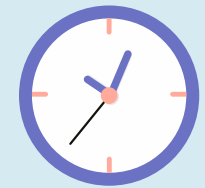


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COMMITTED TO SAFER HEALTHCARE

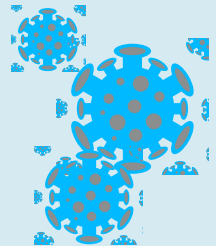
Common Avoidable Medical Errors



At least **5** people die every minute because of avoidable harm



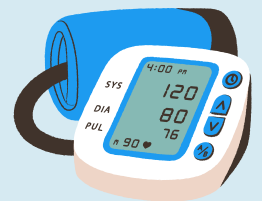
Medication Errors are the leading cause of avoidable harm



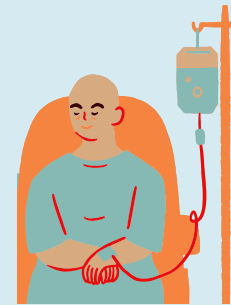
Hospital Acquired Infections can harm 1 in 10 during hospitalization



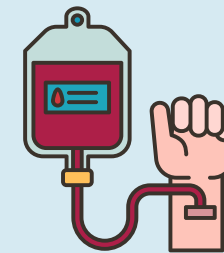
Unsafe Surgical Practices cause complications in 25% of patients



Medical Device related errors like inadequate Cleaning, Sterilization, Calibration



In **OPD 4 out of 10 patients** are harmed due to missed/incorrect diagnoses, medication and prescriptions errors;
80% of this can be prevented



Unsafe Transfusion and Unsafe Injection practices can transmit infections such as HIV and Hepatitis

Other causes include: Sepsis, Blood clots, Radiation errors, Fragmented care settings-change in doctors, hospitals, or home care

Up to 50% of avoidable medical harm can be prevented

Why does harm happen?



Patients and Caregivers

- Blind faith in doctors considering, "Doctor is God"
- Fear of reprisal in case of speaking up or asking questions
- Ignorance, lack of awareness of rights and responsibilities
- Casualness, Self-diagnosis, or Self-treatment
- Communication barriers due to diversity of language, age, socio-economic and cultural demography

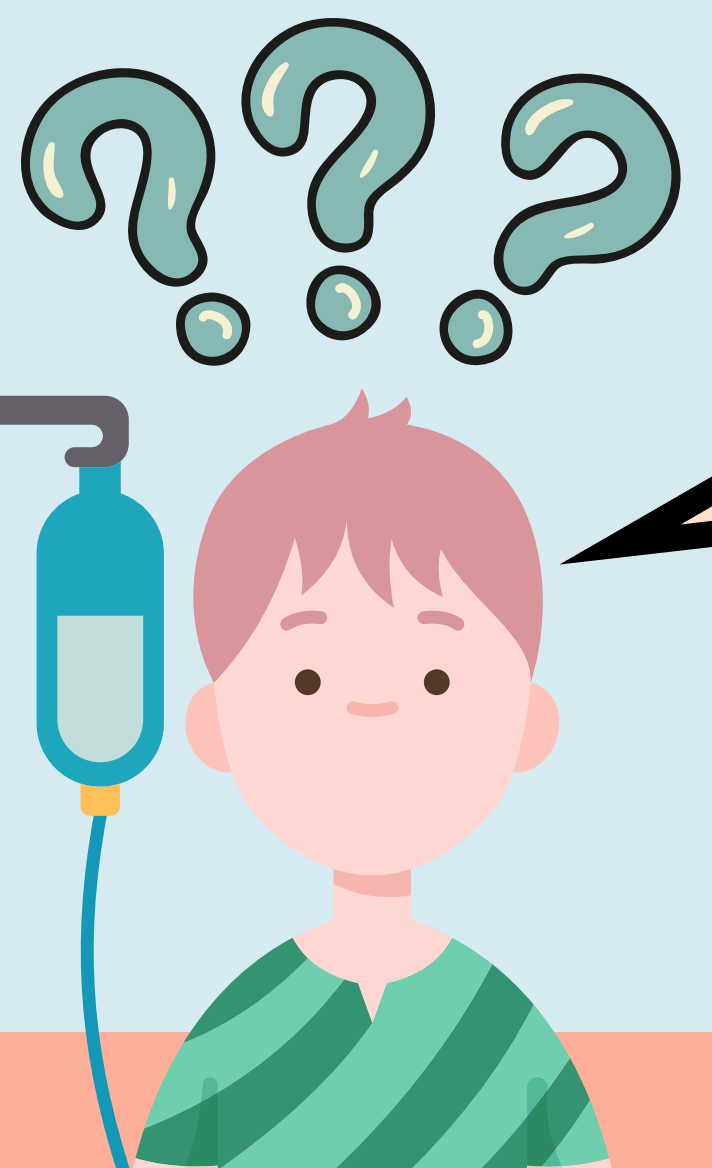


Healthcare Providers

- Overloaded with work
- Communication errors
- Lack of resources, untrained staff
- Change of shifts, transfer of care settings, complexity of work
- Fear of reprisal prevents reporting, sharing & learning
- Lack of patient-centric culture

Patient Safety aims to reduce avoidable medical errors and their impact when harm occurs, with the active participation of patients and healthcare providers.

As a patient do these questions come to your mind?

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- Are my symptoms serious? Should I go to a specialist or the family doctor? What do I tell the doctor?
 - How will I know which hospital is best? What does Accreditation mean?
 - How do I know my diagnosis & treatment are correct? Where & how can I get a second opinion?
 - What medicines and medical records should I carry when I travel?
 - What is a discharge summary? What if I still feel unwell after discharge?
 - Can I take expired medicines? What medicines should I keep at home?
.....and many more

Find reliable answers to your questions in our [Health Library](#).

Patients for Patient Safety Foundation



VISION

To enhance Patient Safety and reduce Avoidable Harm with the active involvement of Patients and Community with support from Healthcare providers



MISSION

Educate and spread awareness about Patient Safety and Best Practices among patients and the general public, empower them and their families to engage in their own care, and share their experiences to foster patient safety

We are aggregators of knowledge from experts including WHO, Hospitals, Researchers, and Regulators

Our Objectives for:

Patient Community

- Create **awareness** about Patient Rights & Responsibilities
- Encourage patients to **engage** and be vigilant in their own care
- **Educate** and **Empower** the patient community with best practices in healthcare
- Encourage patients to **Speak Up** and share experiences for future improvements



Healthcare Providers

- Help develop **best practices** for patients
- Build patient-centric **safety culture** in the healthcare ecosystem, establish **Patient Advisory Councils**
- **Learn from patient** experiences to improve future outcomes
- Reduce incidents of preventable harm through changes in **Medical Policy, Curriculum, and Trainings**





Outreach Plan- Website, FAQs, Health Library



Hand holding through PATIENT JOURNEY starting

from:

- Tracking Symptoms
- Better Diagnosis
(communication with Doctors)
- Following Treatment
- Medication Management
- Post care Importance
- Lifestyle Choices and Changes



Answering FAQs in simple/local language, customized to suit Indian context



Creating awareness about Patient RIGHTS AND RESPONSIBILITIES



HEALTH LIBRARY aggregating best practices and expert knowledge for patients, shared on the website and multi-media



Encouraging patients to SPEAK UP and share their experiences for future improvements



Connect with Patient Support Groups

PFPSF content is patient-centric, pertinent to the Indian context, aggregated from global sources like WHO and other research organizations, authenticated by healthcare experts

My Health, My Responsibility

How you can participate?

Individuals

- Get involved
- Educate yourself with Health Library
- Share your ideas and stories
- Spread the word about the program
- Ask questions
- Fund the cause

Healthcare Providers

- Partner with us
- Share your expectations from patients
- Share best practices for patients/ caregivers to follow
- Encourage your patients to leverage this program
- Use Patient stories in your training programs
- Reduce avoidable harm together

Patient Groups

- Get your patient groups involved
- Use our Health Library for patient education
- Share your knowledge and insights for future improvements

Corporates

- Share this program with your employees, customers & partners
- Fund the cause/ sponsor events

Talk to us: Your voice can make a difference

- Encourage patients to **share their experiences**, both good, or bad regarding medical harm, so that we draw lessons for future
- Hospitals can also **share incidents** that have led to modified practices resulting in better clinical or service outcomes
- Carry **Voice of Patients** to the healthcare fraternity, for enriching patient safety and quality
- **Patient Advocacy** to **Impact Policy Change**

Create a patient safety culture through

Ownership and engagement of staff



Reporting and learning from errors



Leadership committed to a blame-free environment



Team work



Open communication across all levels



Board of Trustees



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Regulator Quality and
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Governance

- Managed through a non-profit independent registered Trust
- We are governed by Trust by-laws, with a Board of Trustees and Advisory Councils
- A Screening Committee of experts verifies content
- We are led by the Ministry of Health, Govt. of India and WHO guidelines
- We respect the knowledge, experience & judgment of healthcare providers
- We do not prescribe, endorse, or deliver any medical services
- This is not a grievance forum for the resolution of individual patient incident complaints, claims
- All sources of patient or hospital-specific information are kept confidential and anonymized

Leverage us



Explore our website

www.patientsforpatientsafety.in



Ask Questions, Share your feedback, ideas & experiences:

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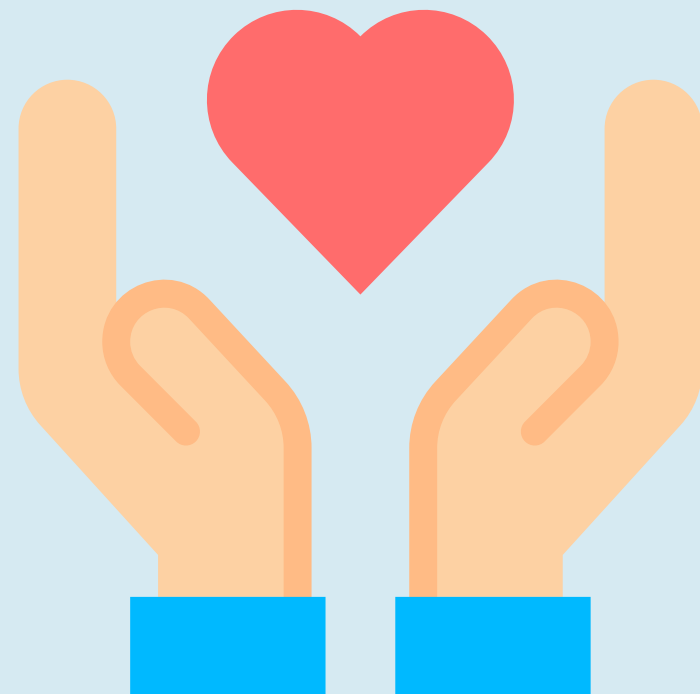


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Your Health, Your Responsibility

Let's all ensure a healthier life



My Health, My Responsibility