



What is an Accredited Hospital and how it benefits you

Ensure Quality Healthcare -Go to an Accredited Hospital

We as patients often face problems due to unsafe care, poor service standards, and lack of accountability in some hospitals. We also do not know how to choose a hospital. To address these issues independent accrediting agencies such as NABH, NABL, QCI, and QAI- set standards for care, infrastructure, quality, and a large number of important parameters. Hospitals and diagnostic labs are accredited based on compliance with these standards.

An accredited hospital provides several benefits to patients:

- Quality assurance: By adhering to strict quality standards, ensuring reliable and consistent care. It also ensures uniform policies and procedures.
- Patient safety: Accreditation emphasizes safety protocols, reducing the risk of medical errors, infections, and adverse events.
- Encourages patient-centered care by involving patients in decision-making and focusing on their preferences and needs.
- Provides specialized care, experts, and technology: Accredited hospitals offer specialized services and facilities, attract skilled doctors and medical staff, and provide modern equipment and technology.
- Ensures Patient Rights and Information Access: Hospitals have to maintain confidentiality of medical records, and test results and display the hospital's accreditation status and performance rate.
- **Aims for Continuous Improvement:** Regular review of standards and audits creates a culture of continuous improvement.
- Access to insurance coverage: Accredited hospitals are more likely to be recognized by insurance providers.

How to know if a facility is accredited?

Accrediting agencies issue a certificate of accreditation giving the name and location of the hospital and the validity of the accreditation. These are prominently displayed at various places in the hospital. You could ask the receptionist/doctor to show you the accreditation proof as well. Do check if it is for the same location and the certificate is valid. Even if it is a chain of hospitals, the facility is independently assessed and accredited.

Accreditation is a positive endorsement. However, it does not always guarantee safe outcomes.

Know more:

- Definition and coverage of NABH accreditation
- Most trusted top 10 hospitals in India

Your Health, Your Responsibility